

January 21, 2026

Neighbourhood Update

Bridge Street Pathways Shelter (2920 Bridge Street)

Dear Neighbour,

We are writing to share that BC Housing and the City of Victoria are partnering to open 34 new shelter spaces at 2920 Bridge Street, called Bridge Street Pathways Shelter. This is in response to the urgent need in Victoria to support more people to come indoors. The Bridge Street Pathways Shelter is anticipated to open in Spring 2026.

BC Housing will provide operating funding under the Homeless Encampment Action Response Temporary Housing (HEARTH) program.

About the Bridge Street Pathways Shelter

The shelter will operate in a fully fenced, two-storey building. Connective will operate the shelter and provide services to the guests. There will be staff on site 24/7. Shelter guests will have access to daily meals, washrooms, showers and laundry. Other services will include case management, basic health supports, and direct support finding housing.

The City of Victoria will provide an outreach position to coordinate referrals from community service providers, as well as overnight contracted security patrols in the immediate area. These will be daily patrols from 8 p.m. to 4 a.m.

This shelter will be referral-only; there will be no drop-in services at this site. Outreach staff will connect with people in the community who are experiencing homelessness, with a focus on those from Ellice Street, Pandora Avenue and in the downtown area. Shelter supports will meet guests' immediate needs and provide gateway services to help access appropriate housing and break the cycle of homelessness.

For more information please visit letstalkhousingbc.ca/victoria-2920-bridge-street.

Questions?

For questions about the Bridge Street Pathways Shelter program and services, please contact Connective by emailing communications@connective.ca.

For general questions about this or any other shelter project in B.C., please contact BC Housing by emailing communityrelations@bchousing.org.

Kind regards,

BC Housing
City of Victoria
Connective